



Subject: Independent Tyre Consultants

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Reviewed:

BTMA is pleased to make available a list of Independent Tyre Consultants who are available to support consumers in their relations with tyre suppliers or manufacturers. The consultants' expertise has usually been derived from many years of experience gained in the tyre or automotive industries. However, BTMA makes no guarantee, express or implied, as to the competence of the consultants who are entirely independent of the Association.

The consultants offer a professional service for which they charge the consumer. Charges may vary between consultants and according to the complexity of the case. In certain cases it may be possible to recover this cost retrospectively from the supplier or manufacturer concerned. However, in all cases the service contract is between the consumer and the consultant. Consequently, it is the consumer's responsibility to first pay the consultant and subsequently seek redress from the supplier or manufacturer, if appropriate.

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